

## **Attachment A**

### **Monthly Report of EAP Operating Activity**

**Pursuant to Utility Procedures Manual (dated 11/30/07) Section:**

**8.2.2**

**8.2.5**

**Pursuant to Fiscal Procedures Manual (dated 11/30/07) Section:**

**3.4.1**

**Pursuant to EAP Monitoring & Evaluation Manual (dated 11/20/07) Section:**

**2.4.1**

**Electric Assistance Program  
System Benefits Charge Reconciliation Report  
November 2013**

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Liberty Utilities			
Retail Delivery KWHs		68,737,016	
Call-In Sales		-	
Company Sales (if not already excluded)		-	
Adjusted Retail Delivery KWHs		68,737,016	
SBC Low Income EAP Rate	(1)	See Below	
SBC Low Income EAP Billed Amount	(1)	\$103,100.68	Source: Attachment A, Page 2
Interest on Reserve	(2)	\$7.66	Source: Attachment A, Page 2
<b>Net SBC Low Income EAP Funding</b>		<b>\$103,108.34</b>	
EAP Costs			
Discounts Applied to Customers' Bills		\$33,964.54	Source: Attachment A, Page 2
Payments to Community Action Programs (CAP)	(3)	\$3,918.50	Source: Attachment A, Page 2
Incremental Program Expenditures		\$0.00	Source: Attachment A, Page 2
Program Year 10 Ongoing Administrative Costs		\$0.00	Source: Attachment A, Page 2
<b>Total EAP Costs</b>		<b>\$37,883.04</b>	
<b>SBC Low Income EAP Balance</b>		<b>\$65,225.30</b>	
Program to Date 10% Reserve Balance		\$37,923.49	

(1) The SBC billed by the Company is 0.330¢ per kWh, which includes a 0.150¢ per kWh for EAP and 0.180¢ per kWh for Energy Efficiency. Therefore, Liberty Utilities must allocate the total amount of SBC between the EAP program and the Energy Efficiency programs. The amount reflected here represents the portion related to the EAP program after the portion related to the Energy Efficiency programs has been calculated.

(2) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Liberty Utilities is paying interest on the reserve balance of \$37,923.49. The interest rate, which is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month, is 0.23775% for the month of November-13.

(3) Reflects a unreported Sep-13 CAA payment.

Liberty Utilities  
Electric Assistance Program - Monthly Reporting of Activity  
For the Period October 2013 through September 2014

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<u>Month</u>	<u>System Benefits Charge Funds (a)</u>	<u>Ongoing Administrative Expense (b)</u>	<u>System Benefits Provided (c)</u>	<u>Adjustment (d)</u>	<u>Interest on Reserve (e)</u>	<u>Due to/ (Due from) State Treasury (f)</u>
Oct-13	\$102,288	\$0	\$28,545	\$0	\$8	\$73,751
Nov-13	\$103,101	\$0	\$33,965	\$3,919	\$8	\$65,225
Dec-13				\$0	\$0	\$0
Jan-14				\$0	\$0	\$0
Feb-14				\$0	\$0	\$0
Mar-14				\$0	\$0	\$0
Apr-14				\$0	\$0	\$0
May-14				\$0	\$0	\$0
Jun-14				\$0	\$0	\$0
Jul-14				\$0	\$0	\$0
Aug-14				\$0	\$0	\$0
Sep-14				\$0	\$0	\$0

- (a) Monthly Report CR97992A, Total Monthly Revenue  
(b) Reflects payments to Lead CAA and Liberty's incremental administrative expenses.  
(c) Monthly Report CR97992A, Total Monthly Revenue  
(d) Nov-13 reflects a unreported Sep-13 payment  
(e) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, Liberty Utilities is paying interest on the reserve balance of \$37,923.49. The interest rate is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month.  
(f) Column (a) - Column (b) - Column (c) - Column (d) + Column (e)

## Attachment B

### Monthly Report of EAP Program Data

**Pursuant to Utility Procedures Manual Section:**  
**8.2.3**

**Pursuant to Fiscal Procedures Manual Section:**  
**2.1.4**

**Pursuant to EAP Monitoring & Evaluation Manual Section:**  
**2.4.2**

Granite State Electric Company  
Electric Assistance Program (EAP)

	June <u>2013</u>		July <u>2013</u>		August <u>2013</u>		September <u>2013</u>		October <u>2013</u>		November <u>2013</u>	
(a) # of Customers enrolled in EAP	1,299		1,254		1,241		1,235		1,243		1,241	
(b) # of Active Customers participating in EAP	Customers	Discounts	Customers	Discounts	Customers	Discounts	Customers	Discounts	Customers	Discounts	Customers	Discounts
Tier 1	20	\$ 62.14	14	\$ 43.32	1	\$ 3.06	0	\$ -	1	\$ 22.05	1	\$ 22.45
Tier 2	259	\$ 1,118.30	246	\$ 1,251.83	237	\$ 1,423.28	239	\$ 1,382.27	244	\$ 1,244.55	238	\$ 1,389.21
Tier 3	266	\$ 2,676.86	271	\$ 3,099.04	263	\$ 3,578.00	257	\$ 3,474.58	260	\$ 3,072.95	274	\$ 3,873.62
Tier 4	271	\$ 5,262.40	275	\$ 6,085.74	269	\$ 6,756.70	263	\$ 6,481.83	262	\$ 5,610.86	266	\$ 6,677.80
Tier 5	245	\$ 6,778.11	245	\$ 7,670.89	242	\$ 8,809.06	239	\$ 8,633.58	239	\$ 7,427.83	241	\$ 9,002.16
Tier 6	234	\$ 10,240.56	227	\$ 11,650.04	229	\$ 13,555.57	220	\$ 12,739.17	213	\$ 11,166.38	222	\$ 12,999.30
Unassigned	0	N/A	0	N/A	0	N/A	0	N/A	0	N/A	0	N/A
<b>Total</b>	1295		1278		1241		1218		1219		1242	
(c) \$ Amount of Discounts Given	\$26,138.37		\$29,800.86		\$34,125.67		\$32,711.43		\$28,544.62		\$33,964.54	
(d) # of Customers with Arrears Forgiven	0		0		0		0		0		0	
(e) \$ Amount of Arrears Forgiven	\$0.00		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00	
(f) \$ of Monthly Arrears Amortization	N/A		N/A		N/A		N/A		N/A		N/A	

Source:

- (a) CN100M#B
- (b) Billing System Query
- (c) CR97992A (total monthly revenue - crystal report)
- (d) CN900M#C
- (e) CN900M#C

## Attachment C

### Monthly Report of Aging

Pursuant to Utility Procedures Manual Section:  
**8.2.4**

**Granite State Electric Company**  
**Electric Assistance Program (EAP)**  
**Aging Report**  
**November-13**

**Non-EAP Customers**

	<u>Percentage of Customers</u>	<u>Balance</u>
Current Balance	87.2%	\$ 2,475,148.77
1st Arrears	6.8%	\$ 301,800.58
2nd Arrears	2.7%	\$ 182,771.66
3rd Arrears	1.0%	\$ 116,678.47
4th Arrears	<u>2.3%</u>	<u>\$ 843,973.99</u>
Total Arrears	100.0%	\$ 1,445,224.70
Customer Count		33,521

**EAP Customers**

Current Balance	67.7%	\$ 67,088.15
1st Arrears	9.4%	\$ 18,716.52
2nd Arrears	6.2%	\$ 19,345.99
3rd Arrears	3.6%	\$ 17,466.03
4th Arrears	<u>13.1%</u>	<u>\$ 188,238.69</u>
Total Arrears	100.0%	\$ 243,767.23
Customer Count		1,241